

For general release

REPORT TO:	Health and Social Care Scrutiny Sub-Committee
SUBJECT:	Croydon Adults' Safeguarding Board Annual Report 2017 - 18
LEAD OFFICER:	Guy Van Dichele – Executive Director, Health, Well-being & Adults
CABINET MEMBER:	Cllr Jane Avis – Cabinet Member for Families, Health & Social Care
PERSON LEADING AT SCRUTINY COMMITTEE MEETING:	Guy Van Dichele – Executive Director, Health, Well-being & Adults

ORIGIN OF ITEM:	The report is submitted by the Independent Chair of the CSAB. It ensures that Residents, Council and other agencies are given objective feedback on the effectiveness of local arrangements for safeguarding adults.
BRIEF FOR THE COMMITTEE:	The Adult Safeguarding Board is a statutory function, whereby each Local Authority is required to establish an Adult Safeguarding Board (S43 Care Act 2014). Safeguarding Adults is therefore a key Corporate priority and is part of all the relevant key plans for adult social care.

1. EXECUTIVE SUMMARY

- 1.1 The purpose of the report is to detail the activity and effectiveness of the Croydon Safeguarding Adult Board (CSAB) between April 2017 to March 2018. The report is submitted by the Independent Chair of the CSAB. It ensures that Residents, Council and other agencies are given objective feedback on the effectiveness of local arrangements for safeguarding adults. The report also include the Strategic Plan objectives for 2018/19 and the key Board priorities for the current year

2. Croydon Adults' Safeguarding Board Annual Report 2017 - 18

- 2.1 The CSAB Annual Report is introduced by the Board's Independent Chair, Annie Callanan who took up post at the end of January 2018. The Board had in place an Interim Chair from September 2017 – January 2018.
- 2.2 The CSAB Annual Report is due for presentation at Cabinet on the 15 October 2018. It is an important function of the Council's to have oversight of the adult safeguarding activity in Croydon and it is given rigorous scrutiny by elected members. The report gives an update on the multi-agency work undertaken by the CSAB to safeguard adults in Croydon.

2.3 The report includes data sourced from the data submitted to the Department of Health in July 2018 which looks at safeguarding contacts received during 2017 – 18 and whether they progressed to a safeguarding enquiry. The figures show a comparison between 2016/17 and 2017/18 with regards to the type of alleged abuse, number of referrals and ethnicity.

2.4 The data reveals that 18% more females were reported as experiencing abuse than males, this gap has increased from 16% difference in 2016/17. Just under 2 in 5 adults referred as allegedly experiencing abuse were over 75 years which is a decrease of 1% from 2016/17.

2.5 The report sets out the following priorities identifying what has been achieved and what else needs to be done:

- Making Safeguarding Personal is central to the commissioning and delivery of services for adults at risk. Interviews have been held post safeguarding process with feedback provided to operational teams. This is an important feedback mechanism and we hope to increase samples in the next year.
- Voice of the service users is central to the work of the CSAB. A Safeguarding Questionnaire was developed to inform how accurate the system is at recording people's experience of the safeguarding service and help with Making Safeguarding Personal data feedback. The CSAB will continue to review processes in order to strengthen the voice of the service user.
- Effective communication with Croydon residents and awareness raising and engagement with all communities ensuring that the safeguarding service is reaching all parts of the community. Hard copies of the Safeguarding Leaflet has been made available and being widely distributed with plans for a new website and making more use of social media.
- Ensure that services commissioned protect people from abuse and there is a robust response to market failure.
- Prevention and early identification of adults at risk. The Hoarding Project has completed its first year programme with great success and feedback from Croydon residents. Trading Standards have continued to work closely with the Board raising awareness as part of a preventative approach to tackling doorstep crime resulting in prosecutions of serial rogue traders targeting adults at risk. The CSAB plan to build upon this work and enhance awareness of doorstep crimes.

Appendices

Number and list any attached appendices

Appendix A: Draft CSAB Annual Report 2017/18

CONTACT OFFICER:

Annie Callanan, Independent CSAB Chair

annie.callanan@croydon.gov.uk

BACKGROUND DOCUMENTS: None